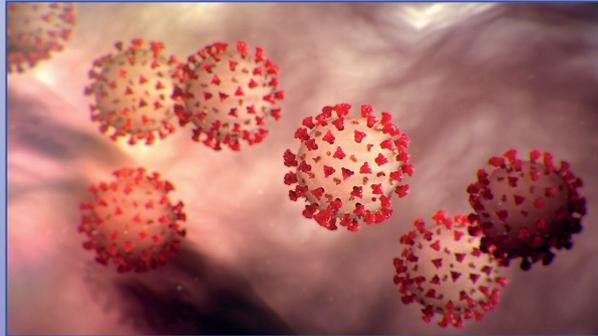




# CYCLONE SERVICES

EXTRACTION & DEEP CLEAN SOLUTIONS

## COVID-19 (CORONAVIRUS) Deep Cleaning, Decontamination and Sanitising Service



**COVID-19 (Coronavirus) deep cleaning, sanitisation and decontamination service**  
**With the recent & understandable concern about the COVID-19 outbreak, the government has published guidance on decontamination of non-healthcare settings.**

Essentially, should it be found that an infected person has visited your hotel, school, leisure centre, office etc, you will be required to close and undertake decontamination per the guidance note. As a partner of many insurance companies, brokers, FM companies and others, we can offer this service, in-line with the government document. Not only can this be mobilised quickly, but also comes with the confidence that our expertise is trusted by your own risk management supply chain.

**Contact us to arrange for a reactive visit.**

Experience of new coronaviruses (SARS-CoV and MERS-CoV) has been used to inform this guidance. The risk of infection depends on many factors, including:

- the type of surfaces contaminated
- the amount of virus shed from the individual
- the time the individual spent in the setting
- the time since the individual was last in the setting

The infection risk from coronavirus (COVID-19) following contamination of the environment decreases over time. It is not yet clear at what point there is no risk. However, studies of other viruses in the same family suggest that, in most circumstances, the risk is likely to be reduced significantly after 72 hours.

### **Principles of cleaning after the case has left the setting or area** **Personal protective equipment (PPE)**

The minimum PPE to be worn for cleaning an area where a person with possible or confirmed coronavirus (COVID-19) has been is disposable gloves and an apron. Hands should be washed with soap and water for 20 seconds after all PPE has been removed.

If a risk assessment of the setting indicates that a higher level of virus may be present (for example where unwell individuals have slept such as a hotel room or boarding school dormitory) or there is visible contamination with body fluids, then the need for additional PPE to protect the cleaner's eyes, mouth and nose might be necessary. The local Public Health England (PHE) Health Protection Team (HPT) can advise on this.

Cyclone Ducting & Extraction Services Ltd, Cyclone House, 60 Queensway, Banbury, Oxon, OX16 9N  
Telephone: 01295 272016 Email: sales@cycloneducting.co.uk www.cyclonedeepleanservices.co.uk



## Cleaning and disinfection

Public areas where a symptomatic individual has passed through and spent minimal time, such as corridors, but which are not visibly contaminated with body fluids can be cleaned thoroughly as normal.

All surfaces that the symptomatic person has encountered must be cleaned and disinfected, including: objects which are visibly contaminated with body fluids, all potentially contaminated high-contact areas such as bathrooms, door handles, telephones, grab-rails in corridors and stairwells.

Use disposable cloths or paper roll and disposable mop heads, to clean all hard surfaces, floors, chairs, door handles and sanitary fittings, following one of the options below:

- Use either a combined detergent disinfectant solution at a dilution of 1,000 parts per million available
- A household detergent followed by disinfection (1000 ppm av.cl.). Follow manufacturer's instructions for dilution, application and contact times for all detergents and disinfectants.
- If an alternative disinfectant is used within the organisation, this should be checked and ensure that it is effective against enveloped viruses.

Avoid creating splashes and spray when cleaning.

Any cloths and mop heads used must be disposed of and should be put into waste bags as outlined below.

When items cannot be cleaned using detergents or laundered, for example, upholstered furniture and mattresses, steam cleaning should be used.

Any items that are heavily contaminated with body fluids and cannot be cleaned by washing should be disposed of. If possible, keep an area closed off and secure for 72 hours. After this time the amount of virus contamination will have decreased substantially, and you can clean as normal with your usual products.

## Laundry

Wash items in accordance with the manufacturer's instructions. Use the warmest water setting and dry items completely. Dirty laundry that has been in contact with an unwell person can be washed with other people's items. Do not shake dirty laundry, this minimises the possibility of dispersing virus through the air. Clean and disinfect anything used for transporting laundry with your usual products, in line with the cleaning guidance above.

## Waste

Waste from possible cases and cleaning of areas where possible cases have been (including disposable cloths and tissues):

Should be put in a plastic rubbish bag and tied when full. The plastic bag should then be placed in a second bin bag and tied. It should then be put in a suitable and secure place and marked for storage until the individual's test results are known. Waste should be stored safely and kept away from children.

You should not put your waste in communal waste areas until negative test results are known or the waste has been stored for at least 72 hours.

If the individual tests negative, this can be put in with the normal waste.

If the individual tests positive, then store it for at least 72 hours and put in with the normal waste .

If storage for at least 72 hours is not appropriate, arrange for collection as a Category B infectious waste either by your local waste collection authority if they currently collect your waste or otherwise by a specialist clinical waste contractor. They will supply you with orange clinical waste bags for you to place your bags into so the waste can be sent for appropriate treatment.

**Contact us to arrange for a reactive survey visit**  
**Cyclone Services 01295 272016 or 07909 601295**

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Telephone: 01295 272016 Email: sales@cycloneducting.co.uk www.cyclonedeepcleanservices.co.uk

